



Creating an innovation centre to trial new technologies

A Carillion Case Study:
YBSG



PROJECT OVERVIEW

Project:
Create an innovation centre

Objective:
To create an Innovation centre where staff members, customers and members of the community can trial new technologies

Location:
Bradford Office Headquarters

Tech spec:
Large format Display
Wireless presentation
Intuitive interactive touch
Skype for Business web conferencing integration



YBS GROUP

Yorkshire Building Society Group (YBSG) is one of the UK’s biggest mortgage and savings providers. It is a forward-thinking mutual organisation with customers at its heart. The business places increasing importance on agile working and sought to establish an innovation centre at its office in Bradford to allow teams – as well as community groups- the space and tools to find creative solutions to problems.

The client engagement programme

Contact was made with YBSG regarding an ambitious project for an overall innovation centre.

- Review Meeting: General Client/User requirements gathering.
- New site review, of prospective design of the new space. 3D Virtual reality of space was provided.
- Client equipment review: interactive touch screens and whiteboarding, Skype for business implementation.
- Project design: Statement of work, Infrastructure drawings, System schematic drawings.
- Client Approval: Scope of work and commercials.



Discover how Carillion can help your business

Contact our projects team

T: +44 (0)1628 419519

E: info@carillion.com

W: carillion.com



business sectors

enterprise

financial

hospitality

legal

conference centres

manufacturing

technology

construction

retail

utilities

sports/health

gaming

Setting the technology targets

This project developed through conversation and discussion with Andrew Ellison, Desktop Services Delivery Manager at YBSG. There were multiple points identified as key target successes for the new space.

- To be at the forefront of technology and trialling of new up and coming equipment.
- Open collaboration and sharing of content.
- Interactive brainstorming and whiteboarding.
- Unified communications with the ability to collaborate with teams anywhere.



project services

Carillion Communications are leading UK AV integration experts and video conferencing specialists

- audio visual ✓
- video conferencing ✓
- boardroom design
- digital signage
- integrated systems ✓
- technical consultancy ✓
- system design
- MS Hub integration ✓

- audio/web conferences
- live events
- conference streaming
- meeting management

- maintenance/engineering
- 'advantage' support
- project management ✓

✓ Included in the YBSG project

The Results

Due to the unique request and ambitious nature of the brand-new space for YBSG the technology had to be specified correctly to match both expectations and user adoption.

Microsoft Surface Hubs (MS Hubs) fitted all the requirements requested as well as integrated with additional technology implementations by YBS. Two 55" Surface Hubs on Rolling stands were installed in the space to give maximum flexibility to the space and to create technology resources that are not only available to the Innovation centre but can be shared and used by the general office.

User Adoption:

As part of the successful completion of the space, YBSG held an open day for the press, community and the local council. A short demonstration of the technology took place, from which the audience immediately interacted and used the Surface Hubs throughout. The 'pick up a pen and go' mentality really caught on, as users made web conferencing calls, shared content and used the whiteboard with a few button presses.

The area has successfully been up and running now with the technology being used extensively without any user issues being documented.

Future Roll-out:

Now that the innovation centre is in use, there has been more requests for technology reviews and implementation of the MS hubs in other office locations.



Discover how Carillion can help your business

Contact our projects team

T: +44 (0)1628 419519

E: info@carillion.com

W: carillion.com

